





# TuneUp Your Security

With all of the sensitive employee and customer data you manage within your enterprise, you can't afford to wait to respond to threats only after a security breach occurs. You need a more proactive approach—one that helps you anticipate threats and address potential vulnerabilities before they put information and IT infrastructure at risk.


With TuneUp Your Security, you get a detailed security assessment of your current ServiceNow instance via HealthScan and the Instance Security Center—with best-practice recommendations and one-on-one prescriptive guidance on how to improve your instance security. You can test out any possible changes in a cloned instance and work with a ServiceNow expert to understand the real-world impact of any modifications on your production environment.

 <p><b>Discover your security posture</b></p>	 <p><b>Understand ServiceNow security best practices</b></p>	 <p><b>Get prescriptive guidance on required configuration changes</b></p>
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After you enroll in the service, you'll work directly with one of our security experts to complete the following:

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**1. Analyze your security posture**

  - Cloned instance analysis: You receive a clone of your ServiceNow instance, and HealthScan analyzes the clone to identify gaps and calculate a Security Score.
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**2. Identify gaps and get tailored best practice recommendations**

  - Security consultation: You'll work with a ServiceNow expert to review and understand security configuration gaps. You'll also get prescriptive guidance for recommended actions based on proven ServiceNow best practices and your own security goals.
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**3. Test and implement recommended changes**

  - Security configuration testing and handover: With guidance from ServiceNow, you can implement any recommended changes on your instance clone to assess the impact. You can then perform testing and plan for any adjustments to your production environment.

## Get started!

Order the TuneUp Your Security service directly on the [ServiceNow store](#), and start taking a more proactive approach to security.



## Benefits

### See an objective assessment of your security posture

TuneUp Your Security gives you an instance security score via HealthScan and the Instance Security Center.

### Understand potential vulnerabilities

Identify the specific areas that leave you open to possible breaches.

### Get prescriptive guidance on security configuration changes

Work with a ServiceNow expert to plan for possible changes to your instance based on ServiceNow best-practice recommendations.